

## Simplified Claims Settlement Process

S.No.	Contents	Page
1	For families affected by Nivar Cyclone in Disaster affected District	2
2	For families affected by Heavy rainfall and floods in Andhra Pradesh, Telangana, Maharashtra and Karnataka	3
3	For families affected by Nisarga Cyclone in Maharashtra and Gujarat	4
4	For families affected by Amphan Cyclone In West Bengal and Odisha	5
5	For families affected by COVID-19	6
6	For families affected by riots in North East Delhi	7
7	For families affected by floods in multiple states	8

# Simplified Claim Settlement Process For families affected by Nivar Cyclone in Disaster affected District

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee
3. Cancelled cheque

In order to file a claim, you may visit at the link [https://customer.kotaklifeinsurance.com/OCM/cp\\_FileClaim](https://customer.kotaklifeinsurance.com/OCM/cp_FileClaim) or kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280.

You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Seema Bagal ([seema.bagal@kotak.com](mailto:seema.bagal@kotak.com)) respectively for any more details, if required.

Warm regards,

Kotak Life Insurance

# **Simplified Claim Settlement Process for Families affected by Heavy rainfall and floods in Andhra Pradesh, Telangana, Maharashtra and Karnataka**

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee
3. Cancelled cheque

In order to file a claim, you may visit at the link [https://customer.kotaklifeinsurance.com/OCM/cp\\_FileClaim](https://customer.kotaklifeinsurance.com/OCM/cp_FileClaim) or kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280.

You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Seema Bagal ([seema.bagal@kotak.com](mailto:seema.bagal@kotak.com)) respectively for any more details, if required.

Warm regards,

Kotak Life Insurance

# Simplified Claim Settlement Process for Families affected by Nisarga Cyclone In Maharashtra & Gujarat

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee
3. Cancelled cheque

In order to file a claim, kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280.

You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Seema Bagal ([seema.bagal@kotak.com](mailto:seema.bagal@kotak.com)) respectively for any more details, if required.

Warm regards,

Kotak Life Insurance

# **Simplified Claim Settlement Process for Families affected by Amphan Cyclone In Odisha & West Bengal**

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee
3. Cancelled cheque

In order to file a claim, kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280.

You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Seema Bagal ([seema.bagal@kotak.com](mailto:seema.bagal@kotak.com)) respectively for any more details, if required.

Warm regards,

Kotak Life Insurance

# **Simplified Claims Settlement Process For Families Affected By COVID-19**

## **Kotak Life Insurance Policies also cover COVID-19 Claims\***

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Death Certificate from Municipal Authorities
2. Copy of Cause of death Certificate issued by Doctor or Hospital Authorities & test report diagnosing COVID 19
3. KYC of the Beneficiary
4. Cancelled cheque of Beneficiary
5. Original policy document

In order to file a claim, kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 7208037763

*\*Processing of all death claim due to Corona Infection are subject policy terms and Conditions*

Warm regards,

Kotak Life Insurance

# Simplified Claims Settlement Process For Families Affected By Riots in North East Delhi

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee.
3. Cancelled cheque

In order to file a claim, kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280. You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Reshmi Bhattacharya ([reshmi.bhattacharya@kotak.com](mailto:reshmi.bhattacharya@kotak.com)) for any further details.

Local Point of Contact: Digvijay Karki ([digvijay.karki@kotak.com](mailto:digvijay.karki@kotak.com)) – Mobile: 7700921931

Warm regards,

Kotak Life Insurance

# **Simplified Claims Settlement Process For Families Affected By Floods in Multiple States**

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee
3. Cancelled cheque

In order to file a claim, kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280. You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Reshmi Bhattacharya ([reshmi.bhattacharya@kotak.com](mailto:reshmi.bhattacharya@kotak.com)) for any further details.

Warm regards,

Kotak Life Insurance