

## Simplified Claims Settlement Process

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## **Simplified Claim Settlement Process for Families affected by heavy rainfall and floods in Andhra Pradesh, Telangana, Maharashtra and Karnataka**

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee
3. Cancelled cheque

In order to file a claim, you may either click here:

[https://customer.kotaklifeinsurance.com/OCM/cp\\_FileClaim](https://customer.kotaklifeinsurance.com/OCM/cp_FileClaim) or reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280.

You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Seema Bagal ([seema.bagal@kotak.com](mailto:seema.bagal@kotak.com)) respectively for any more details, if required.

Warm regards,

Kotak Life Insurance

## **Simplified Claim Settlement Process for Families affected by Nisarga Cyclone In Maharashtra & Gujarat**

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee
3. Cancelled cheque

In order to file a claim, kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280.

You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Seema Bagal ([seema.bagal@kotak.com](mailto:seema.bagal@kotak.com)) respectively for any more details, if required.

Warm regards,

Kotak Life Insurance

# **Simplified Claim Settlement Process for Families affected by Amphan Cyclone In Odisha & West Bengal**

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee
3. Cancelled cheque

In order to file a claim, kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280.

You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Seema Bagal ([seema.bagal@kotak.com](mailto:seema.bagal@kotak.com)) respectively for any more details, if required.

Warm regards,

Kotak Life Insurance

# **Simplified Claims Settlement Process For Families Affected By COVID-19**

## **Kotak Life Insurance Policies also cover COVID-19 Claims\***

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Death Certificate from Municipal Authorities
2. Copy of Cause of death Certificate issued by Doctor or Hospital Authorities & test report diagnosing COVID 19
3. KYC of the Beneficiary
4. Cancelled cheque of Beneficiary
5. Original policy document

In order to file a claim, kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 7208037763

*\*Processing of all death claim due to Corona Infection are subject policy terms and Conditions*

Warm regards,

Kotak Life Insurance

# **Simplified Claims Settlement Process For Families Affected By Riots in North East Delhi**

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee.
3. Cancelled cheque

In order to file a claim, kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280. You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Reshmi Bhattacharya ([reshmi.bhattacharya@kotak.com](mailto:reshmi.bhattacharya@kotak.com)) for any further details.

Local Point of Contact: Digvijay Karki ([digvijay.karki@kotak.com](mailto:digvijay.karki@kotak.com)) – Mobile: 7700921931

Warm regards,

Kotak Life Insurance

## **Simplified Claims Settlement Process For Families Affected By Floods in Multiple States**

Kindly accept our condolences for your loss. In this time of grief, we're simplifying steps for you to file a claim with us. Affected families can file a claim with minimal documentation as listed below:

1. Government published list of people who have died [in case the death certificate is not available]
2. KYC of the nominee
3. Cancelled cheque

In order to file a claim, kindly reach out to our Claims Mitra at [kli.claimsmitra@kotak.com](mailto:kli.claimsmitra@kotak.com) or 022-66057280. You can also reach out to our Points of Contact, Lavina Rodrigues ([lavina.rodrigues@kotak.com](mailto:lavina.rodrigues@kotak.com)) and Reshmi Bhattacharya ([reshmi.bhattacharya@kotak.com](mailto:reshmi.bhattacharya@kotak.com)) for any further details.

Warm regards,

Kotak Life Insurance