

Dear Sir/Madam,

Thank you for being a part of the Kotak Life Insurance family.

We would like to inform you that IRDA vide its circular no IRDA/F&A/CIR/GLD/056/02/2014 regarding "Payment of dues to policyholders and disclosure of Unclaimed Amount thereof" dated February 17, 2014 has mandated insurers to remit proceeds of all claims/maturity payments only through electronic mode for new insurance policies solicited by the insurers w.e.f. April, 1, 2014.

You being our esteemed loyal customer, we would like you to exercise the option to receive remittance of all claims/maturity payments through electronic mode. This will help us remit the benefits under the policy viz. maturity payments/claims etc directly in your bank account ensuring timely, accurate & smooth transfer of the amount due to you.

We therefore request you to please provide your bank details (Account holder name, Bank account number, Account Type & IFSC code) along with supporting proof at the earliest using any of the below options:

1. Visit your nearest Kotak Life Insurance Branch (to locate your nearest branch, you may visit our website www.insurance.kotak.com/)

OR

2. Send the details directly to :

Policy Servicing Department

Kotak Mahindra Old Mutual Life Insurance Ltd.

7th Floor, Zone 4, Kotak Infiniti, Building no. 21, Infinity Park,

Off Western Express Highway, General A K Vaidya Marg,

Malad (E), Mumbai – 400 097

The documents to be submitted for account number confirmation:

1. A signed letter stating that all your policy benefits should be transferred to your savings bank account
2. Please attach a cancelled cheque of the bank account
3. The cancelled cheque of the savings bank account must have your name, account number and IFSC code is preprinted. If the cheque does not contain the same, request you to please provide a copy of your bank statement

Kindly mention your policy number in all communication.

For further clarifications/assistance, please write to us at clientservicedesk@kotak.com or call us on our Toll Free Number 1800-209-8800 which is accessible from all available networks across India (E.g. MTNL, BSNL, Tata, Reliance, Airtel etc.).

** Please ignore this communication if the bank details are already submitted **

Thanking you

Yours sincerely,

Kotak Mahindra Old Mutual Life Insurance Ltd.